



Belváros Lipótváros Sports Center Ltd.

H-1051 Budapest, Erzsébet tér 4

## Sports Hall House Rules

### 1. General provisions

1.1. Based on the regulation of the V.30 Belvárosi Sports Center House Rules:

1.1.1. V.30 Belvárosi Sports Center House Rules are determined by the operational rules approved by the V.30 Belvárosi Sports Center's Managing Director as well as by the competent organization of the National Public Health and Medical Officer Service (ÁNTSZ). (The regulations of ÁNTSZ are governed by effective Decrees 37/1996. (X. 18) NM and 2/2006. (I.26) EüM.)

1.1.2. A Belváros Lipótváros Sports Center Ltd:

1.1.2.1. Headquarters: H-1051 Budapest, Erzsébet tér 4,

1.1.2.2. Facility: V.30 Belvárosi Sports Center – 1054 Budapest, Vadász utca 30.

### 2. Core activities of V.30 Belvárosi Sports Center as well as its goals and tasks beyond the core activities:

2.1. Tasks beyond the core activities that do not hinder the core activities

2.1.1. Sports Hall use for school physical education and student sports.

2.1.2. Sports Hall use for public recreational sports.

2.1.3. Providing other sports opportunities.

2.1.4. Utilizing the premises of V.30 Belvárosi Sports Center to expand its services and increase its revenue.

### 3. Rules on services and public traffic

3.1. Open hours:

3.1.1. The Hall operates all year (from 1 January to 31 December 31) (except for maintenance days and certain holidays).

3.1.2. Daily open schedule:

3.1.2.1. Mon–Fri: 06.00–22.00

3.1.2.2. Sat–Sun: 08.00–20.00

3.1.2.3. Holidays: 08.00–20.00

3.1.2.4. December 24: 06.00–14.00

3.1.2.5. December 25–26: CLOSED

3.1.2.6. December 31: 06.00–14.00

3.1.2.7. January 1: CLOSED

3.1.3. In justified cases the Management may change the open hours of the Hall!

### 4. General rules of using the Hall:

4.1. All persons use the Hall at their own responsibility.

4.2. Wearing sneakers is mandatory in the Hall.

4.3. The operator must comply with the provisions of all applicable regulations while operating the hall.

- 4.4. The renter is responsible for complying with and enforcing the rules in the Hall. At the training courses of V.30 Belvárosi Sports Center the coach on duty, within the daily physical education classes the teacher is responsible, whose tasks include accident prevention as well as providing first aid. (They must perform their activities in the spirit of politeness, determination and helpfulness.)
  - 4.5. The Service Price list includes the fee of performing the service, thus the staff of the Hall may not claim any payment from the guests.
  - 4.6. It is the basic duty of the Hall Manager and staff to ensure courteous and professional service to the guests for their relaxation. And to provide for the enforcement of health protection, accident prevention, personal and property protection regulations. They also must constantly provide for the asset and personnel requirements of safe operation, from the aspect of occupational health, work safety and fire safety. For this purpose, the staff must immediately eliminate possibly arising sources of risk, or block access to the scene by the guests. Both the staff and guests must comply with the regulations and instructions pertaining to emergency prevention.
  - 4.7. In the case of a Renter, entry into the Hall and using the services is only allowed after signing the registration sheet at the reception. (The signatory is a person appointed by the Renter.)
  - 4.8. Children under the age of 14 may only use the Hall under the supervision of a coach, teacher or accompanying adult.
  - 4.9. V.30 Belvárosi Sports Center may claim compensation for damages caused intentionally or by negligence in the Hall's equipment and furnishing, from the person who caused the damage.
- 5. IT IS PROHIBITED!**
- 5.1. To throw away trash in the internal and external areas of the Sports Center;
  - 5.2. To smoke in the internal and external areas of the Sports Center;
  - 5.3. To bring food into the locker rooms, to consume food, alcoholic beverages or drugs there;
  - 5.4. To behave in a way that violates public morals, public order, or disturbs others;
  - 5.5. To bring pets to the area of the Sports Center;
  - 5.6. To occupy the stairs, walkways or elevators of the Hall and the locker rooms;
  - 5.7. To enter or use the Hall under the influence alcohol or drugs;
  - 5.8. To enter the Hall in street shoes, to bring a vehicle to the Hall (except those with permission);
  - 5.9. To remain in the Hall after closing by unauthorized persons or off-duty staff without permission.

## 6. Ticket sales:

- 6.1. Cashier opens: 06.00.
- 6.2. Cashier closes: 30 minutes prior to the closing time of the institution.
- 6.3. The House Rules of the hall and the occupancy board are at the cashier windows.
- 6.4. There is no ticket refunding (in especially justified cases a request can be made at the Facility Manager).

## 7. Locker room use rules and safeguarding valuables:

- 7.1. The guests using the services of the Hall can use the locker room after validating the proper ticket. If the guest loses the key, the receptionist records it in the registry and the guest must pay for the caused damage.
- 7.2. The locker room lockers are for storing clothes only. V.30 Belvárosi Sports Center is not responsible for the valuables placed in there. V.30 Belvárosi Sports Center only takes responsibility for valuables placed in its safe or at the reception.
- 7.3. Please, bring clothes or other valuables found in the area of the Sports Center to the reception, where the proven owner can pick them up.
- 7.4. Men may not enter the locker rooms and premises of the women's section, women may not enter the locker rooms and premises of the men's section.
- 7.5. V.30 Belvárosi Sports Center is not liable for damages caused to the guests by loss, destruction or harm caused to their valuables. V.30 Belvárosi Sports Center is not responsible for damages caused to the items placed in the locker room lockers.
- 7.6. V.30 Belvárosi Sports Center is not responsible towards those who violate the House Rules.

## 8. Complaint Log:

- 8.1. The guests have the right to comment on the service, its quality or the behavior of the staff who perform the service, verbally, or in writing on the [info@v30.hu](mailto:info@v30.hu) email address or by writing in the Complaint Log. The Manager of the V.30 Belvárosi Sports Center must substantively inspect the comment, and notify the guest regarding any action within 30 days calculated from the date of the comment.
- 8.2. The Complaint Log is available to guests at the cashier.

## 9. First aid:

- 9.1. Any injury, accident or damage happening to a guest must be recorded in the Hall Log and the First Aid Log.
- 9.2. The Renter is responsible for giving first aid in the Hall.
- 9.3. At the training courses of V.30 Belvárosi Sports Center the coach on duty, within the daily physical education classes the teacher is responsible, whose tasks include accident prevention as well as providing first aid.

## 10. Rules for athletes regarding the use of the Hall:

- 10.1. Athletes may only use the locker room for 20 minutes at the most prior to their training.
- 10.2. After the training the athletes must leave the Hall within 20 minutes at the latest.

- 10.3. The coach of the using organization, or a duly appointed person must provide supervision for the entire duration of sports activities, trainings or physical education classes, the supervisor is responsible for possible accidents.
- 10.4. If damage is caused, compensation must be paid.
- 10.5. The general House Rules of the hall are also applicable to athletes.
- 10.6. Waxing is prohibited in the sports hall.
- 10.7. Only those sports equipment and accessories may be used in the sports hall that are permitted by the operator.
- 10.8. In exchange for a deposit, there is a free safe and phone storage at the reception, depending on capacity, which you can request when you buy your ticket. The size of each camera protected safe is 225x300x500 mm. It is suitable for safeguarding tablets, phones, wallets and keys. We can only accept objects that fit in a safe. For security reasons we cannot accept luggage, bags, backpacks and laptops for safeguarding.

#### **11. Work safety and fire safety:**

- 11.1. The work safety and fire safety rules applicable to each Hall are specified in separate regulations.

#### **12. Fire safety box:**

- 12.1. In each Hall the key of various premises are stored in fire safety boxes, which are managed by duly authorized persons.

#### **13. Closing provision:**

- 13.1. Anyone who fails to comply with any provision of the house rules, or violated the therein specified prohibitions, or causes moral outrage and/or caused physical damage, may be immediately removed from the Hall by the Police. In a more serious case the violating person's future Hall visit may be refused, if Police action is also effective.

We request our kind guests to help the proper and normal use of the Hall by complying with the House Rules.

Management